## IN THE CLAIMS

- 1. (Currently amended) A service vehicle for making service calls at a plurality of locations, the service vehicle comprising:
  - a position determination device;
  - a subsystem indicator indicating a condition of a subsystem of the service vehicle; an associated communication device mobile with respect to the vehicle; and
  - a hub in permanent communication with a [central ]computer remote from the vehicle, the hub communicating with the position determination device, the subsystem indicator, and
  - the mobile communication device; wherein the communication device is operable to communicate with the hub when the communication device is at a location apart from the service vehicle.
- 2. (Original) The service vehicle of claim 1 wherein the position determination device comprises a global positioning system receiver.
- 3. (Original) The service vehicle of claim 1 wherein the subsystem indicator indicates the condition of an ignition of the service vehicle.
- 4. (Original) The service vehicle of claim 1 wherein the subsystem indicator indicates the condition of an odometer of the service vehicle.
- 5. (Original) The service vehicle of claim 1 wherein the hub is in wireless communication with a cellular telephone tower.
- 6. (Currently amended) The service vehicle of claim 1 wherein the [central ]computer communicates with an Internet site.
- 7. (Currently amended) The service vehicle of claim 1 wherein the [central ]computer comprises a private network.

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- 8. (Currently amended) The service vehicle of claim 1 wherein the hub communicates with the [central ]computer at least in part according to CDPD protocol.
- 9. (Currently amended) The service vehicle of claim 1 wherein the hub communicates with the [central ]computer at least in part according to GPRS protocol.
- 10. (Currently amended) The service vehicle of claim 1 wherein the [central ]computer provides directions to the service vehicle to a subsequent destination.
- 11. (Currently amended) The service vehicle of claim 1 wherein the [central ]computer provides traffic data to the service vehicle.
- 12. (Original) The service vehicle of claim 1 wherein the hub is in wireless communication with the mobile communication device.
- 13. (Original) The service vehicle of claim 1 wherein the hub is in wireless communication with the mobile communication device according to an IEEE 802.11 protocol.
- 14. (Original) The service vehicle of claim 1 wherein the hub is in wireless communication with the mobile communication device according to a bluetooth protocol.
- 15. (Original) The service vehicle of claim 1 wherein the hub is in wireless communication with the subsystem indicator.
- 16. (Currently amended) A system for monitoring a plurality of service vehicles, the system comprising:
  - a [central ]computer remote from the vehicles;
  - a position determination device in each service vehicle;
  - a subsystem indicator in each service vehicle, the subsystem indicator indicating a condition of a subsystem of the service vehicle;
  - a communication device associated with each service vehicle, the device being mobile with respect to the vehicle; and

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- a hub in each service vehicle, the hub being in permanent communication with the [central] computer, the hub communicating with the position determination device, the subsystem indicator, and the mobile communication device; wherein the communication device is operable to communicate with the hub when the communication device is at a location apart from the service vehicle.
- 17. (Original) The system of claim 16 wherein the position determination device comprises a global positioning system receiver.
- 18. (Original) The system of claim 16 wherein the subsystem indicator indicates the condition of an ignition of the service vehicle.
- 19. (Original) The system of claim 16 wherein the subsystem indicator indicates the condition of an odometer of the service vehicle.
- 20. (Original) The system of claim 16 wherein the hub is in wireless communication with a cellular telephone tower.
- 21. (Currently amended) The system of claim 16 wherein the [central ]computer communicates with an Internet site.
- 22. (Currently amended) The system of claim 16 wherein the [central ]computer comprises a private network.
- 23. (Currently amended) The system of claim 16 wherein the hub communicates with the [central ]computer at least in part according to CDPD protocol.
- 24. (Currently amended) The system of claim 16 wherein the hub communicates with the [central ]computer at least in part according to GPRS protocol.
- 25. (Currently amended) The system of claim 16 wherein the [central ]computer provides directions to the service vehicle to a subsequent destination.

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- 26. (Currently amended) The system of claim 16 wherein the [central ]computer provides traffic data to the service vehicle.
- 27. (Original) The system of claim 16 wherein the hub is in wireless communication with the mobile communication device.
- 28. (Original) The system of claim 16 wherein the hub is in wireless communication with the mobile communication device according to an IEEE 802.11 protocol.
- 29. (Original) The system of claim 16 wherein the hub is in wireless communication with the mobile communication device according to a bluetooth protocol
- 30. (Original) The system of claim 16 wherein the hub is in wireless communication with the subsystem indicator.
- 31. (Currently amended) A method of coordinating a plurality of service vehicles, comprising: providing a [central ]computer\_remote from the vehicles;
  - providing each service vehicle with a position determination device, a subsystem indicator, a communication device mobile with respect to the vehicle, and a hub in permanent communication with the [central ]computer, the hub communicating with the position determination device, the subsystem indicator, and the mobile communication device; and
  - directing the service vehicle to a subsequent service call based on the information received by the central computer from the hub; wherein the communication device is operable to communicate with the hub when the communication device is at a location apart from the service vehicle.

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